



Course Plan

International Award in Barista Business City & Guilds Accredited Qualification - Barista Business

This program is designed for the aspiring Barista Entrepreneur who requires knowledge to setup a Coffee Business.

| S No | Subject |
|------|---|
| 01 | Start Up & Legislation |
| 02 | Creating a USP & Risk Analysis |
| 03 | Management Practices |
| 04 | Hiring, Team Building & Scheduling of Staff |
| 05 | Menu Design |
| 06 | Selection & Sourcing of Equipment |
| 07 | Purchasing, Stocking & Inventory |
| 08 | Hygiene Essentials |
| 09 | Supervising Staff Training |
| 10 | Branding & Positioning |
| 11 | Promoting Products & Services to Customers |
| 12 | Standardization Procedures |
| 13 | Customer Service Essentials |
| 14 | Manage Conflict Situations |

